

VESSEL ACCOUNT MANAGER - ANTWERP, BELGIUM

AT GARRETS WE ALWAYS GO THE EXTRA MILE FOR OUR CUSTOMERS AT SEA – AND WE DO THE SAME FOR OUR COLLEAGUES!

We are looking for a new colleague to join us as Vessel Account Manager – a position where you will get a central role in ensuring, that we meet our goal of being the preferred ‘Partner at Sea’ for the vessels we serve with food provisions and other services. Our customers are sailing worldwide and therefore this position gives you the opportunity to reach every corner of the world.

Garrets International operates as a division of the wider Wrist Group and represents one of the marine industry’s largest and most accomplished food provision and stores management companies. We operate from our headquarter in Nørresundby, but also have branches in Romford (United Kingdom), Singapore and Manila (the Philippines) and counts a total of 110 great colleagues. This position will be based in Antwerp, Belgium, where our sister company Van Hulle is located.

What can you expect from a day in the office:

- › You will be part of a dynamic and competent team that every day takes pride in delivering the best service for our customers and doing it together as a team
- › You will get your own assigned fleets, working closely together with the vessel crew to ensure, that the crew on board always has sufficient food provisions
- › Budget management, order handling, negotiation with the vessel and supplier, finalizing orders and coordinating of delivery will be a part of the daily tasks
- › Proactively guiding and following up on orders and current stock level for the vessel to ensure good, healthy and sufficient provision on board
- › Be the “one point of contact” for the vessel, building strong relations and driving a high customer satisfaction
- › We strive to support the seafarer to a better life at sea - as a Vessel Account Manager weekend cover will be a part of the role

The role will require occasional travel - up to 20 days annually.

What you bring to Garrets:

- › Experience from a similar position, where order handling, service and customer contact has been your primary activity – you have a natural interest in bringing the customer in focus and building strong relations
- › Motivated in a dynamic work environment and exhibit flexibility and structure when things are moving fast and matters are urgent
- › Thrive on working independently, but also knows that success is created in collaboration - we help each other and share the workload
- › You think as a team player, have a professional approach but also appreciate the social part of the cooperation and bringing in humor, in a sometimes hectic day
- › Having experience within the maritime business is not required, but would be a great advantage

Furthermore you have strong English skills, both written and spoken, and have a solid experience in the use of ERP



systems and MS Office.

We offer:

You can look forward to a professional and challenging job in a global company with an ambitious growth strategy. We offer a positive, informal and international working environment where you will be surrounded by skilled colleagues. We wish to be the best at what we do, and everything we do, is based on our values of “Hard Working, Winning Attitude, and Customer Orientation”.

Apply for the job:

If you are interested, please send your application and CV marked ‘Vessel Account Manager’ to job@garrets.com as soon as possible. We do not have an application deadline for this position, but regularly take candidates into the recruitment process and close the position, when we have found our new colleague.

Feel free to contact Operations Manager - EMEA, Kristian Plambeck on tel.: + 45 3179 6944 or krpl@garrets.com for more details. Starting day is as soon as possible

Visit garrets.com or our [LinkedIn](#) profile for further information.

Garrets International is part of [Wrist Ship Supply](#). Wrist Ship Supply, a world leader in the field of procuring and delivering supply to the maritime industry and a key player within this field.