

## VESSEL ACCOUNT MANAGER - DENMARK

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Do you want to be part of a global company, where you reach every corner of the world? Then the position as Vessel Account Manager might be the next step in your career!

As a Vessel Account Manager at Garrets you will get a central role in ensuring that we meet our goal of being the 'Partner at Sea' for the vessels we serve with food provisions and other services. You will be part of a dynamic and competent team that every day takes pride in delivering the best service for our customers and doing it together as a team.

Garrets operates from our headquarter in Nørresundby, where this position is located, but also has branches in Romford, United Kingdom, Singapore and Manila, the Philippines.

### Key responsibilities:

- › You will be responsible for a number of assigned fleets, working closely together with the vessel crew to ensure that the crew on board always has sufficient provisions
- › Budget management, order handling and negotiation with the vessel and supplier. Finalizing orders, nominating vendors and coordinating of delivery will be a part of the daily tasks
- › Proactively guiding and following up on orders and current stock level for the vessel to ensure good, healthy and sufficient provision onboard
- › Be the "one point of contact" for the vessel, building strong relations and drive a high customer satisfaction
- › We strive to support the seafarer to a better life at sea - as a Vessel Account Manager weekend cover will be a part of the role.

### What you bring to Garrets:

- › Documented experience from a similar position, where order handling, service and customer contact has been your primary activity
- › A natural interest in bringing the customer in focus and building strong relations
- › Motivated in a dynamic work environment and exhibit flexibility when things are moving fast
- › Self-driven and responsible, takes pride in meeting the deadlines and deliver in the required quality
- › Thrive on working independently, but also knows that success is created in collaboration - we help each other and share the workload
- › You think as a team player, have a professional approach but also appreciate the social part of the cooperation and bringing in humour, in a sometimes hectic day
- › Having experience within the maritime business is not required, but would be a great advantage.

Furthermore you have an excellent command of English, both written and spoken and solid experience in the use of ERP systems and MS Office.

### We offer:

You can look forward to a professional and challenging job in a global company with an ambitious growth strategy. We offer a positive, informal and international working environment where you will be surrounded by skilled



colleagues. We wish to be the best at what we do, and everything we do, is based on our values of “Hard Working, Winning Attitude, and Customer Orientation”.

**Apply for the job:**

If you are interested, please send your application and CV marked ‘Vessel Account Manager’ to [job@garrets.com](mailto:job@garrets.com) as soon as possible. We do not have an application deadline for this position, but regularly take candidates into the recruitment process and close the position, when we have found our new colleague.

Feel free to contact Marie-Elena Hansen on tel.: + 45 4032 4966 or [meha@garrets.com](mailto:meha@garrets.com) for more details. Starting day is as soon as possible

Visit [garrets.com](http://garrets.com) or our [LinkedIn profile](#) for further information.

*Garrets International is part of Wrist Ship Supply. Wrist Ship Supply, a world leader in the field of procuring and delivering supply to the maritime industry and a key player within this field.*